

Frequently Asked Questions

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Policies

- [Acceptable Use Policy for Computers and Networks in the College of Pharmacy](#)
- [Purdue University IT policies](#)

General

- How do I [get help with my computer](#)?
- How do I [submit a work request](#)?
- What mailing lists does the College maintain? See the [mailing lists](#) section.
- How do I reserve a conference room? See the [Calendar](#) section.
- [Why can't I buy a cheap computer for my lab/office?](#)

Computer Access

- I want to use my own computer on the Pharmacy network. How do I [request my personal computer be set up for the wired network](#)?
- I want to work from home. How do I [set up my computer to access on-campus resources as though I was on-campus](#)?
- How do I [connect to the file server on BoilerAD](#)
- How do I [connect to the BoilerAD file server remotely?](#)
- How do I [access my career account directory](#) from a College of Pharmacy computer?
- How do I [share files on the file server](#)?
- How do I [add a network printer](#) to a College of Pharmacy computer?

Office 365 E-mail

- How do I [respond to E-mail automatically when I'm on vacation](#)?
- How do I [set up an Office 365 email account in Outlook on a Windows comuter?](#)
- How do I [set up an Office 365 email account in Outlook on a Macintosh computer?](#)
- How do I request the 1TB archive be enabled for my Office 365 email?
- Where is ITaP's [email information page](#)?

Mailing lists

- [What general e-mail lists are available?](#)
- [What student e-mail lists are available?](#)
- How do I tell [who is on a list/what lists I am on?](#)
- [What are the policies for mailing lists?](#)

Office 365 E-mail Calendar System

- How do I [let other people read my calendar in Office 365?](#)
- How do I [grant control of my calendar in Office 365?](#)
- How do I [arrange meetings with other people in Office 365?](#)
- How do I [respond to meeting requests in Office 365?](#)
- How do I [reserve resources \(conference rooms, laptops, etc.\) in Office 365?](#)
- How do I [view shared and resource calendars in Office 365?](#)
- How do I [reserve resources for a third party?](#)
- What are the [available Office 365 resource calendars?](#)

PAL (Purdue's wireless system)

- [PAL 3.0 Configuration Instructions for all operating systems](#)

Passwords

- How do I [change my career account password?](#)

Poster Printer

Please see the [poster printer page](#).

Miscellany

- How do I [join a WebEx meeting?](#)